

## Apply for the Affordable Connectivity Program Online

The Affordable Connectivity Program (ACP) is a U.S. government program to help low-income households pay for internet service and connected devices such as a desktop, laptop, or tablet.

If your household is eligible, you could receive:

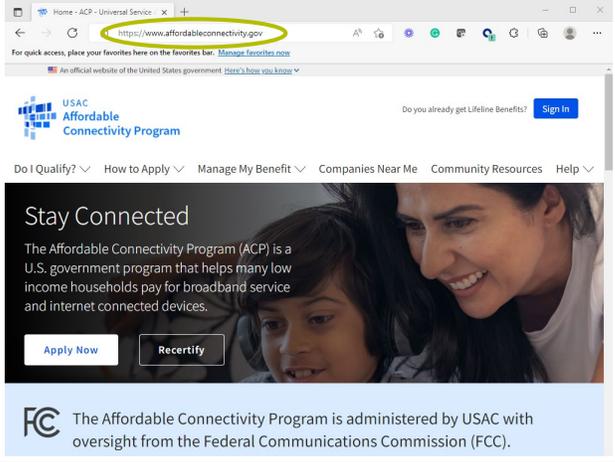
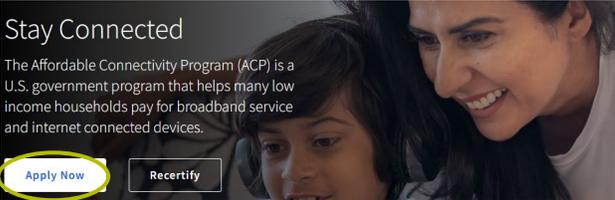
- Up to a \$30 per month discount on your internet service
- Up to a \$75 per month discount if your household is on qualifying Tribal lands
- A one-time discount of up to \$100 for a laptop, tablet, or desktop computer (with a co-payment of more than \$10 but less than \$50)

Once your application is approved, the next step is to contact a participating internet company to get enrolled.

### Get Started

Follow the steps below to submit an ACP application online, which typically takes about 10 minutes to complete. You may need to provide additional information or documentation to confirm your eligibility, identity, or home address.

If you have questions during the application process, contact the ACP Support Center by email at [ACPSupport@usac.org](mailto:ACPSupport@usac.org) or call (877) 384-2575 from 9 a.m. to 9 p.m. ET.

	Steps	Online Application Overview
<p><b>1</b></p>	<p>Click or tap on a web browser on your computer or mobile device.</p> <p>Type <a href="https://www.affordableconnectivity.gov">AffordableConnectivity.gov</a> in the web address bar and press <b>Enter</b> on the keyboard or <b>Go/Search</b> on your mobile device to open the website.</p>	
<p><b>2</b></p>	<p>Find the <b>Apply Now</b> button and click or tap it to get started.</p>	

<p><b>3</b></p>	<p>Enter your full legal first and last name, as they appear on official documents.</p> <p><b>i</b> Tip: If you have more than one last name, enter them all in the last name field.</p>	
<p><b>4</b></p>	<p>Select the month of your date of birth from the drop-down menu. Then, enter the day and year.</p>	
<p><b>5</b></p>	<p>Choose how you would like to verify your identity.</p> <p><b>i</b> Tip: Entering the last four digits of your Social Security Number (SSN) is the fastest way to process your application and may reduce the need to provide proof documentation later in the application.</p> <p>If you do not have an SSN or prefer not to provide the last four digits, choose one of the other forms of identification that you wish to submit to verify your identity.</p> <p>You must select the type of identification and the <b>Choose File</b> button will turn blue.</p>	

**6** If you entered the last four digits of your SSN or your Tribal ID number, skip ahead to step 8. If you selected the third option, click or tap **Choose File**. The options to upload your file will vary based on your device.

- **Computer:** A new window will open. Find the scanned copy or picture of your identity document saved on your computer and select it. Then, click **Open**.
- **Mobile device:** You can take a picture of your identity document and upload it or search for the picture or file on your device.
  - iPhone or iPad
  - Android Device

**Driver's License, Military ID, Passport, Taxpayer Identification Number (ITIN), or other Government ID**

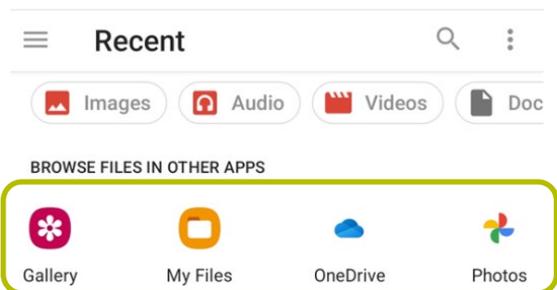
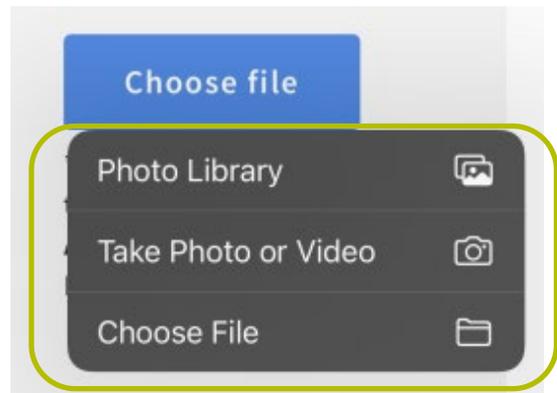
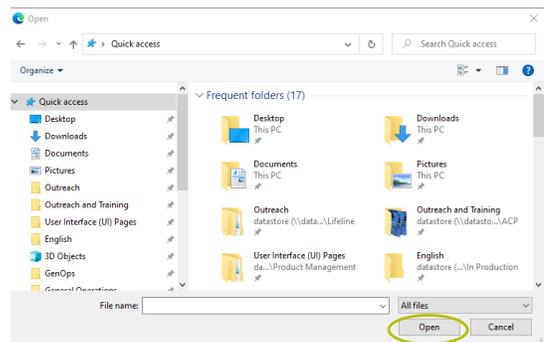
Please select the type of identification you would like to use to verify your identity.

- Driver's License
- Military ID
- Passport
- Taxpayer Identification Number
- Other Government ID

Please attach a scanned copy or picture of your form of identification. Files must be less than 10 MB in size and of the following file types: jpg, jpeg, png, pdf, or gif.

**Choose file**

\* This option is only available to those applying to the Affordable Connectivity Program (ACP).



**7** Enter your home address.  
Choose your state by clicking or tapping the drop-down menu.

**i** Tip: Your home address **cannot** be a Post Office (P.O.) Box, but you will have an opportunity to provide a full mailing address later in the process.

What is your home address?  
The address where you will get service. Do not use a P.O. Box.

Street Number and Name  Apt, Unit, etc.

City  State  Zip Code

**8** Confirm whether you qualify for the ACP through your child or dependent.

- If you qualify on your own, select **No, I qualify by myself.**
- If you qualify through a child or dependent, select **Yes, I qualify through my child or dependent.**

Do you qualify for Lifeline or the [Affordable Connectivity Benefit](#) through your child or a dependent?  
If you do not qualify on your own, you can sign up for Lifeline or the [Affordable Connectivity Benefit](#) through your child or dependent if they participate in any of the qualifying programs.

No, I qualify by myself.  Yes, I qualify through my child or dependent.

Then click or tap **Next**.

If you selected you qualify through a child or dependent, you must enter in your child or dependent's information. Click or tap **Next**.

[Next](#)

## Your Child or Dependent's Information

We will use this information to find out if you qualify for the Lifeline Program and/or the [Affordable Connectivity Program \(ACP\)](#) through your child or dependent.

What is their full legal name?  
The name you use on official documents, like your Social Security Card or State ID. Not a nickname.

First Name  Middle Name (Optional)

Last Name(s)  
If they have multiple last names put them all into the box below.

What is their date of birth?

Month  Day  Year

Identity Verification  
Please select their form of identification from **one** of the following:

Social Security Number

Tribal ID Number

Driver's License, Military ID, Passport, Taxpayer Identification Number (ITIN), or other Government ID

[Back](#) [Next](#)

## Create an Account

	Steps	Create an Account Overview
1	<p>Choose a username that you can easily remember. You can also use your email address or your name in some form.</p>	<p><b>Create Your Account</b></p> <p>Making an account will let us keep your information safe. It will also let you save it and come back to it any time.</p> <hr/> <p><b>Choose your username.</b> Choose something you can easily remember like your email address or your name in some form. Save this information somewhere secure because you will need to use it again.</p> <p><b>Username</b></p> <input type="text"/>
2	<p>Choose your password.</p> <p> Tip: If your password meets the requirements, the icon for each will change from the orange  warning icon to the green  success icon.</p>	<p><b>Choose your password.</b> Make sure it is something you can remember. Save this information somewhere secure because you will need to use it again.</p> <p><b>Password Requirements</b></p> <ul style="list-style-type: none"> <li> At least 8 characters long</li> <li> At least 1 capital letter</li> <li> At least 1 number (0-9)</li> <li> At least 1 special character (!@#\$%^&amp;*)</li> <li> No restricted phrases <a href="#">?</a></li> </ul> <p><b>Password</b></p> <input type="password"/> <input type="checkbox"/> Show Password
3	<p>Enter your email address. Notifications about your application will go to the email address that you provide.</p> <p>You can also enter an alternate email address by checking the box. This provides for a secondary contact, such as a family member or caseworker, who will receive updates about your application.</p>	<p><b>Your Contact Information</b></p> <p><b>What is your email address?</b></p> <input type="text" value="example@email.com"/> <p><input type="checkbox"/> I want to provide an alternate email.</p>

<p><b>4</b></p> <p>Enter your phone number (optional).</p> <p>If you have a mailing address that is different from your home address, you can check the provided box in the form and enter the mailing address such as a PO Box.</p>		<p>What is your phone number? (Optional)</p> <p>{ } -</p> <p>By providing a phone number, you consent to letting USAC contact you at that phone number via artificial or prerecorded voice message or text for important reminders and updates about your Lifeline or ACP benefit. For text messages, message and data rates may apply. Text STOP to end messages.</p> <p><input type="checkbox"/> I have a mailing address that is different than my home address.</p> <p><input checked="" type="checkbox"/> I have a mailing address that is different than my home address.</p> <p>Mailing Street Number and Name      Apt, Unit, etc.</p> <p>123 Street Road      </p> <p>City      State      Zip Code</p> <p>Your City or Town      Choose ▾      00000</p>
<p><b>5</b></p> <p>Select your preferred language (optional).</p>		<p>What is your preferred language? (Optional)</p> <p>We will send outreach to you about your Lifeline benefit in the language(s) you select. You may select more than one language.</p> <p><input type="checkbox"/> English   <input type="checkbox"/> Español</p>
<p><b>6</b></p> <p>Check the box that says, “I’m not a robot.”</p>		<p><input type="checkbox"/> I'm not a robot      reCAPTCHA Privacy - Terms</p> <p><input checked="" type="checkbox"/> I'm not a robot      reCAPTCHA Privacy - Terms</p>
<p><b>7</b></p> <p>Click or tap <b>Submit</b>.</p>		<p><b>Submit</b></p>
<p><b>8</b></p> <p>You will then see a message confirming that you have created your account</p> <p>To submit an application, you will need to log in with the username and password you created to apply. Click or tap <b>Close</b>.</p>		<p>You've created your National Verifier account!</p> <p>To submit an application, you will need to log in to either apply for Lifeline and/or the Affordable Connectivity Program.</p> <p><b>Close</b></p>
<p><b>9</b></p> <p>Enter your password to sign in to your account. Your username will appear automatically.</p>		<p>Username</p> <p>testuser123</p> <p><a href="#">Forgot your username?</a></p> <p>Password</p> <p>Show Password</p> <p><a href="#">Forgot your password?</a></p> <p>By signing in, I accept the <a href="#">terms and conditions</a> of the National Verifier system.</p>
<p><b>10</b></p> <p>Check the box that says, “I’m not a robot.” Then click or tap <b>Sign In</b>.</p>		<p><input checked="" type="checkbox"/> I'm not a robot      reCAPTCHA Privacy - Terms</p> <p><b>Sign In</b></p>

# Apply for ACP

	Steps	Online Application Overview										
<p><b>1</b></p>	<p>After you have signed in to your account, you will see a welcome message and your name. There will be two application options: Lifeline and the Affordable Connectivity Program.</p> <ul style="list-style-type: none"> <li>If you are interested in getting a Lifeline benefit <u>and</u> an ACP benefit, click or tap <b>Start Lifeline Application</b>. A Social Security Number is required if you are applying for Lifeline.</li> <li>If you are only interested in getting an ACP benefit, click or tap <b>Apply for ACP</b>.</li> </ul>	<p>Welcome TEST</p> <p>Lifeline is a federal program that lowers the cost of phone or internet services.  <a href="#">Learn more about the Lifeline Program</a></p> <p><b>My Applications</b></p> <p>Here are all your applications from the last 180 days. You can start a new application when your last one expires.</p> <p><a href="#">Start Lifeline Application</a> <a href="#">Return to Application</a></p> <table border="1"> <thead> <tr> <th>Application Type</th> <th>Application ID</th> <th>Application Created</th> <th>Expiration Date</th> <th>Status</th> </tr> </thead> <tbody> <tr> <td colspan="5">Please select "Apply or Transfer Your Service" to qualify for Lifeline.</td> </tr> </tbody> </table> <p><b>Affordable Connectivity Program (ACP)</b></p> <p>The <a href="#">Affordable Connectivity Program (ACP)</a> provides a discount of up to \$30 per month towards internet service for eligible households and up to \$75 per month for those on qualifying Tribal lands. Eligible households can also receive a one-time discount of up to \$100 to purchase a laptop, desktop, or tablet from participating internet companies if they contribute more than \$10 and less than \$50 toward the purchase price. To see if you qualify, click "Apply for ACP".</p> <p><a href="#">Apply for ACP</a></p>	Application Type	Application ID	Application Created	Expiration Date	Status	Please select "Apply or Transfer Your Service" to qualify for Lifeline.				
Application Type	Application ID	Application Created	Expiration Date	Status								
Please select "Apply or Transfer Your Service" to qualify for Lifeline.												
<p><b>2</b></p>	<p>Tell us how you qualify. Check the box next to all that apply, then, click or tap <b>Next</b>.</p>	<p>Tell Us Which Program You Are In</p> <p>To qualify for the <a href="#">Affordable Connectivity Program (ACP)</a>, we need to know which government assistance program you are in or if you qualify based on acceptable income criteria.</p> <div style="border: 1px solid #ccc; padding: 10px; margin: 10px 0;"> <p><b>Are you in any of these?</b></p> <p>Check all that apply.</p> <ul style="list-style-type: none"> <li><input type="checkbox"/> SNAP (Supplemental Nutrition Assistance Program) or Food Stamps <a href="#">?</a></li> <li><input type="checkbox"/> Medicaid</li> <li><input type="checkbox"/> Supplemental Security Income (SSI)</li> <li><input type="checkbox"/> Federal Public Housing Assistance</li> <li><input type="checkbox"/> Veterans Pension and Survivors Benefit Programs</li> <li><input type="checkbox"/> Federal Pell Grant in the current award year</li> <li><input type="checkbox"/> Free and Reduced-Price School Lunch or Breakfast Program in the current school year <a href="#">?</a></li> <li><input type="checkbox"/> Enrollment at USDA Community Eligibility Provision (CEP) School <a href="#">?</a></li> <li><input type="checkbox"/> Special Supplemental Nutrition Program for Women, Infants, and Children (WIC)</li> <li><input type="checkbox"/> Tribal Specific Program (only choose if you live on Tribal lands)</li> <li><input type="checkbox"/> I don't participate in one of these programs, I want to qualify through my income.</li> <li><input type="checkbox"/> I am not in any of these, but my child or dependent is in one of these programs. <a href="#">?</a></li> </ul> <p>You may be asked to submit documents about the program(s) you select.</p> </div> <p><a href="#">Back</a> <a href="#">Next</a></p>										
<p><b>3</b></p>	<p>Review your information and confirm that it is correct. If you need to make a correction, select the  <b>Edit</b> button and follow the prompts to make your changes.</p>	<p>Review Your Information</p> <p>Before we check if you qualify for the <a href="#">Affordable Connectivity Benefit</a>, make sure your information is right.</p> <p>Double check the information below.</p> <div style="border: 1px solid #ccc; padding: 10px; margin: 10px 0;"> <p>Full Legal Name: <b>Test User</b> <a href="#">Edit</a></p> <p>Date of Birth: <b>January 1, 1980</b></p> <p>Last 4 Numbers of SSN: <b>4321</b></p> <p>Address: <b>123 Street Rd Washington, DC 20006</b></p> </div>										

<p><b>4</b></p>	<p>Check the box to confirm that the information you provided can be used to find out if you qualify for the ACP.</p> <p>Then, click or tap <b>Submit</b>.</p>	<p>The information you gave us will be used to check if you qualify for the <a href="#">Affordable Connectivity Benefit</a>. Please confirm that it is okay.</p> <p><input type="checkbox"/> By checking this box you are consenting that all of the information you are providing may be collected, used, shared, and retained for the purposes of applying for and/or receiving the <a href="#">Affordable Connectivity Benefit</a>.</p> <p><a href="#">Back</a> <a href="#">Submit</a></p>
<p><b>5</b></p>	<p>It may take a few minutes to check your information against available automated databases.</p> <ul style="list-style-type: none"> <li>• If you are asked to provide additional information or documentation, continue to the <a href="#">Show You Qualify</a> section of this guide for more information.</li> <li>• If you are not asked to provide additional information, continue to step 6.</li> </ul>	<p>Full Legal Name: Test User Date of Birth: January 1, 1984 Last School of Grad: 1984 Address: 123 Street Rd Washington, DC 20006</p> <p><b>Loading ...</b></p> <p>This may take a few minutes. Please wait.</p>
<p><b>6</b></p>	<p>The final step is to certify and sign the application form.</p> <p>Read and type your initials into the box next to each statement. You must initial all boxes.</p>	<p><b>Agreement</b></p> <p>Please initial next to each statement and sign this form to finish the process.</p> <p><b>I certify, under penalty of perjury, that:</b></p> <p><b>Initial</b> <input type="checkbox"/> I (or my dependent or other person in my household) currently get benefits from the government program(s) listed on this form or my annual household income is 200% or less than the Federal Poverty Guidelines (the amount listed in the Federal Poverty Guidelines table on this form).</p> <p><b>Initial</b> <input type="checkbox"/> I agree that <b>if I move I will give my internet company my new address</b> within 30 days.</p> <p><b>Initial</b> <input type="checkbox"/> I understand that I have to tell my internet company within 30 days if I do not qualify for the ACP anymore, including:</p> <ol style="list-style-type: none"> <li>1. I, or the person in my household that qualifies, do not qualify through a government program or income anymore.</li> <li>2. Either I or someone in my household gets more than one ACP benefit.</li> </ol> <p><b>Initial</b> <input type="checkbox"/> <b>I know that my household can only get one ACP benefit</b> and, to the best of my knowledge, my household is not getting more than one ACP benefit. I understand that I can only receive one connected device (desktop, laptop, or tablet) through the ACP, even if I switch ACP companies. (?)</p> <p><b>Initial</b> <input type="checkbox"/> I agree that all of the information I provide on this form may be collected, used, shared, and retained for the purposes of applying for and/or receiving the ACP benefit. I understand that if this information is not provided to the Program Administrator, I will not be able to get ACP benefits. If the laws of my state or Tribal government require it, I agree that the state or Tribal government may share information about my benefits for a qualifying program with the ACP Administrator. The information shared by the state or Tribal government will be used only to help find out if I can get an ACP benefit.</p>

	<p>ⓘ This certification applies to all consumers and is required to process your application.</p>	<div data-bbox="899 121 1458 239"> <p><b>Initial</b> For my household, I affirm and understand that the ACP is a federal government subsidy that reduces my broadband internet access service bill and at the conclusion of the program, my household will be subject to the company's undiscounted general rates, terms, and conditions if my household continues to subscribe to the service.</p> <input type="checkbox"/> </div> <div data-bbox="899 268 1458 344"> <p><b>Initial</b> All the answers and agreements that I provided on this form are true and correct to the best of my knowledge.</p> <input type="checkbox"/> </div> <div data-bbox="899 394 1458 470"> <p><b>Initial</b> I know that willingly giving false or fraudulent information to get ACP benefits is punishable by law and can result in fines, jail time, disenrollment, or being barred from the program.</p> <input type="checkbox"/> </div> <div data-bbox="899 520 1458 617"> <p><b>Initial</b> The ACP Administrator or my service provider may have to check whether I still qualify at any time. If I need to recertify my ACP benefit, I understand that I have to respond by the deadline or I will be removed from the Affordable Connectivity Program and my ACP benefit will stop.</p> <input type="checkbox"/> </div> <div data-bbox="899 646 1458 722"> <p><b>Initial</b> I was truthful about whether or not I am a resident of Tribal lands, as defined in the "Your Information" section of this form. ⓘ</p> <input type="checkbox"/> </div>
<p>7</p>	<p>Sign the application form by typing in your full legal name.</p> <p>Click or tap the white box to confirm you understand this is a digital signature, and then select <b>Submit</b>.</p>	<div data-bbox="863 764 1484 1071"> <h3>Your Signature</h3> <p>Type your full legal name below</p> <input type="text"/> <p>Test User</p> <input checked="" type="checkbox"/> understand this is a digital signature, and is the same as if I signed my name with a pen. <p><a href="#">Back</a> <a href="#">Submit</a></p> </div>
<p>8</p>	<p>You have now submitted your application.</p> <p>If your application is approved, you will receive a message saying that you qualify and providing instructions for receiving your ACP benefit.</p> <p>ⓘ Your next step is to <b>sign up with a participating internet company</b> to start receiving your ACP benefit.</p> <ul style="list-style-type: none"> <li>Make note of the deadline for signing up. If you do not sign up by the deadline, you will need to re-apply.</li> </ul>	<div data-bbox="863 1100 1484 1898"> <h2>You qualify for the Affordable Connectivity Program benefit!</h2> <p><b>Sign up with an internet provider by 1/18/2023 (US Eastern Time) to start receiving your benefit and obtain the one-time discount on a computer or tablet.</b></p> <p>ⓘ If you do NOT sign up with an internet provider by 1/18/2023, you will have to reapply for the <a href="#">Affordable Connectivity Program benefit</a>.</p> <p>Next Step: Apply your benefit</p> <ol style="list-style-type: none"> <li>To apply your benefit to internet service with your current provider: Contact your provider and give them the application information in the green box below.</li> </ol> <p>OR</p> <ol style="list-style-type: none"> <li>To apply your benefit to internet service with a new provider: Select a provider and contact them to start your internet service and apply your benefit. <ul style="list-style-type: none"> <li><a href="#">Search for a list of participating internet providers in your area</a></li> <li><a href="#">Search for a list of participating internet providers offering discounted tablets or computers</a></li> </ul> </li> </ol> </div>

**IMPORTANT TIP:** To apply your ACP benefit to your existing service or sign-up with a new provider, give the following information to the provider as it appears on your application:

Application ID:	<b>B38593-24931</b>
Full Legal Name:	<b>Test User</b>
Address:	<b>123 STREET RD, WASHINGTON, DC 20006</b>
<hr/>	
Method of Identity Verification:	<b>Last 4 digits of SSN</b>

**Live on Tribal lands?** Press the button below to see if you qualified for Tribal benefits:

[Confirm Tribal Qualification](#)

**Need Help?** If you have questions about your computer or tablet, internet service, or bill, contact your internet provider. If you have questions about the [Affordable Connectivity Program](#) (ACP), call us at [1 \(877\) 384-2575](tel:18773842575) or send us an email at [ACPSupport@usac.org](mailto:ACPSupport@usac.org).

## Show You Qualify

You may need to provide additional information or documentation if we cannot confirm your eligibility, identity, or address. This section includes information on the steps you take to confirm your information if you encounter these questions in your online application. For more information, review our [Acceptable Documentation Guide](#) (available in [English](#) and [Spanish](#)).

Information or Documentation Needed	Online Application Overview
<p><a href="#">Confirm Your Address</a></p> <p>You may be asked to confirm your address by locating where you live on the map.</p> <ul style="list-style-type: none"> <li>If you see a typo in your address, click or tap <b>fix it here</b>.</li> </ul> <p>To locate where you live, double click on the map or use the (+) button on the top left to zoom in on the map. Click on the pin once you have found your address on the map. Then, select <b>Next</b>.</p> <p> Tip: Click or tap the blue  icon to expand the “How to Find Your Address” section and view a short video describing how to use the mapping tool to find your address.</p>	<p><a href="#">Confirm Your Location</a></p> <p><b>Show us that your address is right.</b></p> <p>This is the information you gave us.</p> <div data-bbox="932 592 1308 680" style="border: 1px solid #ccc; padding: 5px;"> <p>Address: <b>123 STREET RD,</b> <b>WASHINGTON, DC 20006</b></p> </div> <p>If you see a typo in your address, <a href="#">click or tap fix it here.</a></p> <p>You will have until 9/26/2022 to complete this section so we can determine whether you qualify for the <a href="#">Affordable Connectivity Benefit</a>. If you do not complete this by then, you will need to come back to this site and fill this form out again.</p> <p><a href="#">How to Find Your Address</a> </p> <div data-bbox="932 894 1412 1381" style="border: 1px solid #ccc; padding: 5px;"> <p>We need to confirm where you live on the map below. Be as accurate as possible. Please double click on the map or use the (+) button on the top left to zoom in on the map. You can drop a pin once you have found your address on the map.</p>  <p>If you have not zoomed in far enough on the map, you will not be able to drop a pin on the map.</p> <p>Latitude <input type="text"/> Longitude <input type="text"/></p> <p>Note: If you live on Tribal lands, this information will be used to confirm you qualify for the enhanced Tribal benefit.</p> </div> <p style="text-align: right;"><b>Next</b></p>
<p><a href="#">Confirm Your Household Qualifies</a></p> <p>You may be asked to confirm that your household qualifies for more than one benefit.</p> <p>Answer the questions and then select <b>Next</b>.</p>	<p><a href="#">Confirm Your Household</a></p> <p>We need more information to determine whether you qualify for the <a href="#">Affordable Connectivity Benefit</a>.</p> <div data-bbox="922 1600 1419 1831" style="border: 1px solid #ccc; padding: 5px;"> <p>Do you share money (income or expenses) with another adult who gets the <a href="#">Affordable Connectivity Benefit</a>?</p> <p>This can be the cost of bills, food, etc., and income. If your spouse receives the <a href="#">Affordable Connectivity Benefit</a>, please answer “Yes” to this question.</p> <p><input type="radio"/> Yes <input type="radio"/> No</p> </div> <p>You will have until 2/27/2022 to complete this section so we can determine whether you qualify for the <a href="#">Affordable Connectivity Benefit</a>. If you do not complete this by then, you will need to come back to this site and fill this form out again.</p> <p style="text-align: right;"><b>Next</b></p>

## Confirm Your Identity

You may be asked to upload documents that confirm your identity information.

- If you see a typo in your identity information, click or tap **fix it here**.

**If you need to confirm your date of birth**, show us a copy of an unexpired official document, such as a driver's license, that has your first and last name and date of birth.

**If you need to confirm your Social Security Number or Tribal ID**, show us a copy of an unexpired official document, such as a Social Security Card or Tribal ID, that includes your first and last name, and the last 4 digits of your SSN or full Tribal ID.

- If you did not provide the last 4 digits of your SSN or your Tribal ID on your application, verify your identity using another form of identification such as a driver's license, military ID, passport, taxpayer identification number (ITIN) document, or other government ID.

Click or tap **Choose File** to upload a copy or photo of the document you will use to confirm your identity information.

## We Didn't Recognize your Information

We couldn't find you in our records.

### Show that you are who you say you are.

This is the information you gave us.

Full Legal Name:	Test User
Date of Birth:	January 1, 1980
Last 4 Numbers of SSN:	1234

If you see a typo in your information, [fix it here](#).

You will have until 10/1/2022 to provide more documents so we can determine whether you qualify for the [Affordable Connectivity Benefit](#). If we don't receive this information by then, you will need to come back to this site and fill this form out again.

### Show us that this information is right.

We couldn't confirm your identity. We need to see an official document(s) that has your first name, last name, date of birth, and the last four digits of your Social Security Number or full Tribal Identification Number on it. Please show us something from one of the following lists. If you provide a document that contains your Social Security Number, please redact or mark out all but the last four digits of it.

**For the Affordable Connectivity Benefit only:** If you provided the last four digits of your Social Security Number or Tribal ID Number with your application, please select and upload a document(s) from one of the lists below. If you did not provide the last four digits of your Social Security Number or Tribal ID Number with your application, you must verify your identity using another form of identification, including Driver's License, Military ID, Passport, Taxpayer Identification Number (ITIN) Document, or other Government ID.

#### Show us 1 item:

To be accepted, the copy must have your first name, last name, date of birth, and the last four digits of your SSN or full Tribal ID number on it.

- U.S. government, military, state, or Tribal issued ID (unexpired)
- Military discharge documentation
- Weapons permit (unexpired)
- Government assistance program document (that includes proof of identity)
- Statement of benefits from a qualifying program (that includes proof of identity)
- Unemployment or worker's compensation statement of benefits

#### Or, show us 2 items:

To be accepted, both copies must have your first name and last name on them, and one must have your date of birth on it and the other must have the last four digits of your SSN or full Tribal ID number on it.

#### Show your date of birth

- Driver's license (unexpired)
- Birth certificate
- Passport (unexpired)
- Certificate of Naturalization (or Certificate of U.S. Citizenship)
- Permanent Resident Card (unexpired)

#### Show the last four digits of your SSN or full Tribal ID number

- Social Security card
- Social Security Benefit Statement (SSA-1099)
- W-2
- Prior year's state, federal, or Tribal tax return

### Give us your documents

- You can use the following file types: .jpg, .jpeg, .png, .pdf, or .gif
- Make sure that your file is not too large. The size limit is 10MB.
- If you are using a phone, you can take a photo of your document and upload it.

**Choose file**

Willingly giving false or fraudulent information to get Lifeline or ACP benefits is punishable by law and can result in fines, jail time, de-enrollment, or being barred from the program.

[Back](#)

[Save](#)

[Next](#)

## Confirm You Qualify

You may also be asked to upload documents that confirm your eligibility (such as your income or participation in a government program).

First, choose how you qualify. Then, click or tap **Next**.

**If you qualify based on your household income**, you must provide documentation, such as a prior year's state tax return, that includes your (or your dependent's) first and last name, your annual income, and an issue date within the last 12 months or prior year tax document.

**If you participate in one of the qualifying assistance programs**, you will need to provide documentation such as a benefit award letter or statement, that includes your (or your dependent's) first and last name, the name of the qualifying program (such as SNAP), the name of the government, Tribal entity, program administrator, school, school district, university, or college that issued the document, and an issue date within the last 12 months or a future expiration date

- **If you participate in the Free and Reduced Price School Lunch Program or School Breakfast Program**, documents such as a letter from the school must be from the current school year or the school year immediately preceding the application.
- **For enrollment in a CEP school**, documents must include the student's name, the relevant school year, the name and address of the school, and contact information (phone or email) for the school and show that the student is enrolled in a CEP school for the relevant school year. (The student must still be enrolled at the time of the application).
- **For Federal Pell Grants**, documents must be from the student's school or the Department of Education and must show that the student has received a Pell Grant for the current award year.

Click or tap **Choose File** to upload a copy or photo of the document you will use to confirm your identity information.

## We Could Not Confirm That You Qualify for the Affordable Connectivity Benefit

To qualify for the [Affordable Connectivity Benefit](#), you need to give us more information.

**i** You will have until 12/9/2022 to provide more documents so we can determine whether you qualify for the [Affordable Connectivity Benefit](#). If you don't have the documents right now, you can come back to this page at any time until 12/9/2022. If we don't receive this information by then, you will need to come back to this site and fill this form out again.

Are you or someone in your household in any of these?

Choose one.

- SNAP (Supplemental Nutrition Assistance Program) or Food Stamps [?](#)
- Medicaid
- Supplemental Security Income (SSI)
- Federal Public Housing Assistance
- Veterans Pension and Survivors Benefit Programs
- Federal Pell Grant in the current award year
- Free and Reduced-Price School Lunch or Breakfast Program, or enrollment in a USDA Community Eligibility Provision School in the current school year
- Special Nutrition Program for Women, Infants, and Children (WIC)
- Tribal Specific Program (only choose if you live on Tribal lands)
- I don't participate in one of these programs, I want to qualify through my income.

Back

Save

Next

To prove participation in one of the above programs, you must submit a document that, at minimum, includes:

- Your name, or your dependent's name
- The name of the qualifying program, such as Medicaid
- The government or Tribal program administrator or the managed care organization (MCO) that issued the document
- An issue date within the last 12 months or a future expiration date that aligns with the benefit period

Give us your documents

- You can use the following file types: .jpg, .jpeg, .png, .pdf, or .gif
- Make sure that your file is not too large. The size limit is 10MB.
- If you are using a phone, you can take a photo of your document and upload it.

Choose file

Willingly giving false or fraudulent information to get Lifeline or ACP benefits is punishable by law and can result in fines, jail time, de-enrollment, or being barred from the program.

Back

Save

Next

After you have submitted your information or documentation, the final step is to certify and sign the application form.

Read and type your initials in the box next to each statement. You must initial all boxes.

 This certification applies to all consumers and is required to process your application.

Sign the application form by typing in your full legal name.

Click or tap the white box to confirm you understand this is a digital signature, and then select **Submit**.

## Agreement

Please initial next to each statement and sign this form to finish the process.

### I certify, under penalty of perjury, that:

**Initial**  I (or my dependent or other person in my household) currently get benefits from the government program(s) listed on this form or my annual household income is 200% or less than the Federal Poverty Guidelines (the amount listed in the Federal Poverty Guidelines table on this form).

**Initial**  I agree that **if I move I will give my internet company my new address** within 30 days.

**Initial**  I understand that I have to tell my internet company within 30 days if I do not qualify for the ACP anymore, including:

1. I, or the person in my household that qualifies, do not qualify through a government program or income anymore.
2. Either I or someone in my household gets more than one ACP benefit.

**Initial**  I know that **my household can only get one ACP benefit** and, to the best of my knowledge, my household is not getting more than one ACP benefit. I understand that I can only receive one connected device (desktop, laptop, or tablet) through the ACP, even if I switch ACP companies. [?](#)

**Initial**  I agree that all of the information I provide on this form may be collected, used, shared, and retained for the purposes of applying for and/or receiving the ACP benefit. I understand that if this information is not provided to the Program Administrator, I will not be able to get ACP benefits. If the laws of my state or Tribal government require it, I agree that the state or Tribal government may share information about my benefits for a qualifying program with the ACP Administrator. The information shared by the state or Tribal government will be used only to help find out if I can get an ACP benefit.

**Initial**  For my household, I affirm and understand that the ACP is a federal government subsidy that reduces my broadband internet access service bill and at the conclusion of the program, my household will be subject to the company's undiscounted general rates, terms, and conditions if my household continues to subscribe to the service.

**Initial**  **All the answers and agreements that I provided on this form are true and correct** to the best of my knowledge.

**Initial**  I know that **willingly giving false or fraudulent information to get ACP benefits is punishable by law** and can result in fines, jail time, de-enrollment, or being barred from the program.

**Initial**  The ACP Administrator or my service provider may have to check whether I still qualify at any time. If I need to recertify my ACP benefit, I understand that I have to respond by the deadline or I will be removed from the Affordable Connectivity Program and my ACP benefit will stop.

**Initial**  I was truthful about whether or not I am a resident of Tribal lands, as defined in the "Your Information" section of this form. [?](#)

### Your Signature

Type your full legal name below

Test User

I understand this is a digital signature, and is the same as if I signed my name with a pen.

[Back](#)

[Submit](#)

You have submitted your application!

You will receive a message that says we are checking your documents.

After we review your documents, you will receive an email about the status of your application. You can also log into your account to check the status of your application.

- If we cannot confirm your information based on the documentation you submitted, you will receive instructions on how to submit additional documentation.
- If your application is approved, you will receive a message that says you qualify and instructions for how to start receiving your ACP benefit.

## We Are Checking Your Documents

Thank you for submitting your information. Someone is looking at your documents to make sure you qualify.

### This may take some time.

You will receive an email when your documents have been reviewed.

Your status will also be updated in the system when your documents have been reviewed. Please check back later to see if you qualify for the [Affordable Connectivity Benefit](#).

This page will be available to be refreshed until 2/27/2022. If you need to leave and sign back in later, you can see your application status on your home page.

#### If you qualify...

You will have 90 days to [find a company](#) and sign up for service.

#### If you do not qualify...

We'll ask you for more information or tell you what to do next. You will have until 2/27/2022 (Based on US Eastern Time) to send us the information or complete the next steps.